## **ONLINE BRANCH INSTRUCTIONS and E-STATEMENTS**

To sign up for the <u>Credit Union Online Branch AND e-Statements</u> (Fees apply for <u>Paper</u> Statements)

# COMPLETE ALL STEPS!!!!!

#### **STEP ONE:**

- 1. Go to the Credit Union website: <u>www.epsfcu.org</u>
- 2. Click on the "SIGN IN" button along the top toolbar
- 3. Enter your **MEMBER NUMBER** for your User ID
- 4. Enter the Last 4 Digits of your Social Security Number for your Password

## STEP TWO:

- 1. Change BOTH Password AND User ID
- 2. Change your **PASSWORD** <u>First</u> and keep it in a safe place.
- 3. Now Change your **USER ID** to something unique to you and Continue.
- 4. "Account Summary" will appear

### **STEP THREE:**

- 1. SIGN UP FOR E-STATEMENTS (Quarterly <u>Paper</u> Statement Fees Charged)
- 2. Click on E-Statements along the GREEN Toolbar at the top of the screen
- **3.** Click "YES" to sign up for E-Statements

Next time you sign in, you will need to create Security Questions and Answers and a Sign on Phrase and Color.

<u>Forgot Your Password</u>?

Enter Your USER ID Enter the <u>SAME</u> Email Address that is on file at the Credit Union. Your Password will be emailed to you. (Check Spam Folder too!)

<u>Forgot Your User ID</u>?

Enter Your Member Number Enter the <u>SAME</u> Email Address that is on file at the Credit Union. Your User ID will be emailed to you. (Check Spam Folder too!)